

COMPANY PROFILE

HUMUCARE & CLEANING AGENCY BIRMINGHAM

Company Overview

HumuCare & Cleaning Agency Birmingham is a multi-service care, cleaning, and family support company based in Birmingham, United Kingdom. Established in 2022, the company was created to operate as a one-stop family and lifestyle hub, providing essential services and digital solutions in one place.

HumuCare delivers services across care, cleaning, education and training, food services, short-stay accommodation, retail, wellness products, employment services, and creative media.

Official Website: www.humucarecleaning.co.uk

A. Company Registration

- a. Company Registration Number: 14126493
- b. Location: Birmingham, United Kingdom
- c. Registered Business Activities:
- d. Care services
- e. Cleaning services
- f. Education and training
- g. Other human health activities

B. Management Structure

HumuCare is managed by four directors, each responsible for a core department, including:

- a. Operations and maintenance
- b. Online platforms and e-commerce
- c. Care and nanny services
- d. Training and staff development

This structure ensures professional oversight, efficiency, and quality service delivery.

C. Service Offered

a. *Care & Nanny Service*

Professional care and nanny services supporting families and individuals, delivered with compassion, safety, and reliability.

b. *Cleaning Services*

Residential and commercial cleaning services, including deep cleaning, office cleaning, and flexible one-off or contract cleaning arrangements.

c. Education & Training

Staff training and education programmes covering care practices, hygiene standards, food handling, and customer services.

d. Food Services (HumuCare Foodies)

Freshly prepared African and continental meals available for individuals, families, and catering services.

e. Short-Stay Accommodation

Short- and long-term accommodation solutions for visitors, families, and individuals requiring temporary housing.

f. Retail & Online Sales

Online retail sales through company platforms and social marketplaces.

g. Lofinda by HumuCare (Cultural Organic Perfumes & Fresheners)

Lofinda by HumuCare is the company's fragrance and wellness brand, offering cultural, organic perfumes and air fresheners for both children and adults.

The brand also provides customised perfume services, allowing customers to create and personalise fragrances in their own name.

Humucare Jobs & CV Platform

HumuCare operates a digital employment platform that allows users to:

- Create and upload professional CVs
- Search and apply for jobs around the world
- Access employment opportunities across multiple industries

Humucare Music

HumuCare also operates Humucare Music, a creative platform that supports:

- Music promotion for upcoming and established artists
- Music streaming and listening services
- Music production opportunities for creatives

This platform encourages creativity and cultural expression within the HumuCare ecosystem.

HumuCare World App

The company operates the HumucareWorld App, available on the Google Play Store, which brings multiple services together in one platform, including:

- a. Care and cleaning services
- b. Training services
- c. Food ordering
- d. Short-stay accommodation
- e. Payment services
- f. Employee management
- g. Jobs and CV services
- h. Music access

Workforce

HumuCare employs a flexible workforce made up of full-time, part-time, temporary, and bank workers, enabling efficient service delivery across all sectors.

Mission

To provide reliable, professional, and family-friendly services while empowering individuals through employment, creativity, wellness, and digital access.

Vision

To become a trusted multi-service family support and lifestyle company in the United Kingdom, recognised for quality service, innovation, and community impact.

HUMUCARE

JOB ASSIGNMENT OVERVIEW

At Humucare, employees are assigned jobs based on their skills, experience, availability, and the needs of our clients. All job assignments must be carried out professionally, respectfully, and in line with Humucare standards and policies.

Employees may be assigned to different roles including care, companionship, nanny services, cleaning, shopping assistance, short-stay support, fashion retail, marketing, maintenance, customer service, and other Humucare services.

Before starting any assignment, employees must:

- a. Understand their specific duties
- b. Follow client instructions and company guidelines
- c. Maintain professionalism at all times
- d. Respect client privacy, safety, and property

Employees are expected to complete assigned tasks accurately, avoid mistakes, and report any issues or concerns to management promptly. Personal matters must not interfere with job performance, and professional boundaries must always be maintained.

Humucare is committed to delivering high-quality services, and all employees play an important role in upholding the company's reputation through responsible conduct, teamwork, and excellent service delivery.